



Testing Correctly and Still Making Money

Dan Hylland

March 2020

About the Speaker

Qualifications

- Currently work for the Minnesota Department of Health Radon Licensing Program
- Owned and operated radon testing and mitigation company for 12 years
 - Started company with no prior knowledge of radon
 - Grew the company from one man shop to 5 employees doing about 450 mitigation systems a year
 - Over 12 years tested and mitigated thousands of homes, multifamily buildings and schools
 - Successfully sold the business in November 2018
- Licensed contractor since 2006
- Licensed real estate agent from 2005-2020

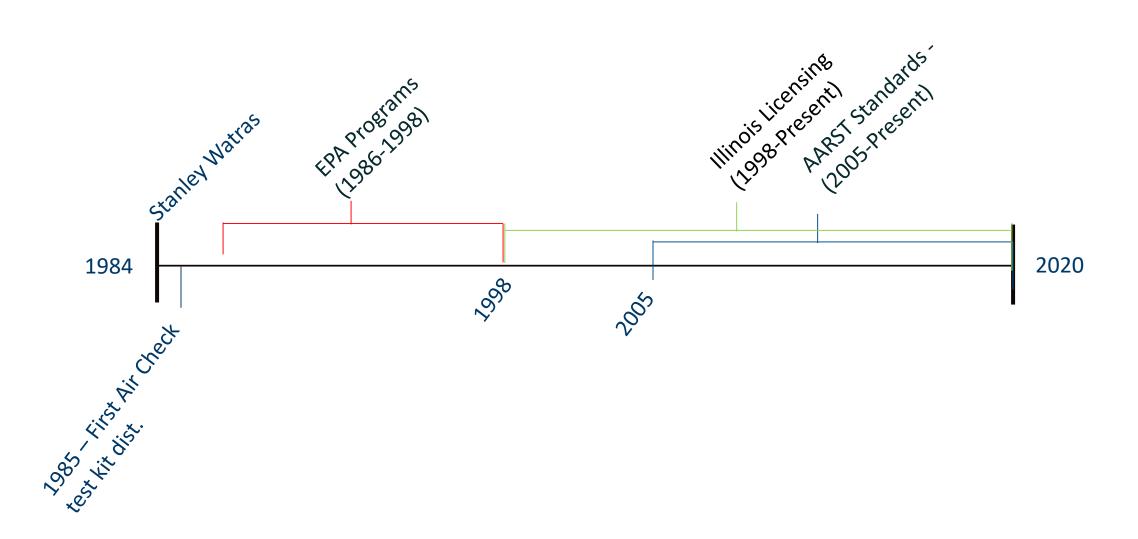
Agenda

- History and Challenges of the Radon Industry
- How to Deal with Competition
- Impact of Regulations
- How to Maintain Quality
- Efficiency = Profit
- Q & A

History of Radon

- 1984 Boyertown, PA The danger of radon exposure in dwellings was discovered by Stanley Watras, a construction engineer at the Limerick nuclear power plant.
 - 4,400 picocuries of radon per liter (pCi/L) of air in the cellar, 3,200 pCi/L in the living room, and about 1,800 pCi/L in each bedroom.

History of Radon Industry (36 years)



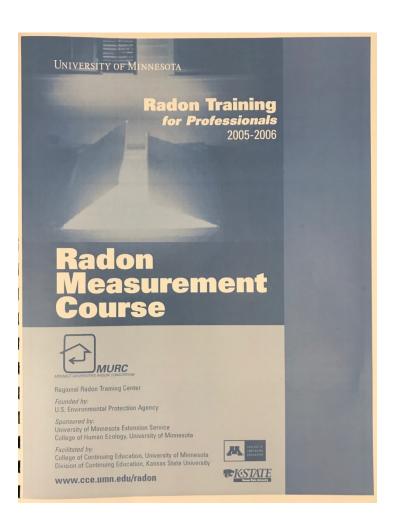
Some Important Dates

- 1986 EPA started the original Radon Measurement Proficiency (RMP) Program
- 1988-89 EPA published some Interim Protocols
- ~1990-91 EPA Created the Radon Contractors Proficiency (RCP)
 Program
- 1992-93 EPA expanded the RCP to include Measurement Individuals (testers)
- 1992 EPA published their "Device Protocols"
- 1993 EPA published: Protocols for Radon Measurement in Homes

Some Important Dates

- ~1993-94 EPA published their Radon Zone Map
- 1993 EPA published their Radon Mitigation Standards (addendum added in 1994)
- 1995 EPA combined three proficiency program into the Radon Proficiency Program (RPP)
- 1995 EPA published their RPP Guidance on Quality Assurance (released in 1997)
- 1998 EPA closed their RPP, and NRPP was born and associated with the National Environmental Health Association (NEHA)
- 1998 Illinois starts licensing radon professionals
- 2004 WCCO aired the original Liz Hoffman radon story, and we finally figured out how to communication the radon message.
- Peter Hendrick became the E.D. of AARST at a similar time and this started the pathway of having an actual radon industry.

Test Report – AARST Requirements from 2006



Conducting Measurements, AARST Standard - Additional Protocols

... Measurement Professionals: Performing the Test (1/2) 6.5 Test Reports, Measurement

- Report shall contain all valid individual measurement results Measurements made in separate locations shall NOT be averaged
- · They must be reported individually
- The average of duplicate and collocated measurement devices shall be reported as well as the individual results
- If the average of two measurements produces a result of 3.95 pCi/L. standard mathematical rules should be followed and such average shall be reported as 4.0 pCi/L.
- Any quality control measurements shall be reported as such
- Radon gas results shall not be reported to more than one

figure after the decimal (e.g. 3.2 pCi/L)

Conducting Measurements. AARST Sunderd Additional Protocols ...Measurement Professionals: Performing the Test (1/2)

6.5 Test Reports, Test Conditions

- The report shall contain sufficient information to allow clients to compare the data and interpretations to any future tests
- · Shall include
 - # A description of weather conditions
 - Any observed or discovered deviation from the required test conditions prior to or during the test period that the test company discovers, including deviation from a
 - Any deviations from standard measurement proce
 - · Whether the responsible individual signed the consisterference agreement
 - Description of the condition of any permanent vents, such as crawl space vents or combustion air supply to combustive appliances and the rationale for their position.
 - Report shall document for the client that the test may not reflect the client's risk from racker if the condition of the vents are about from the condition existing during the test period 94

Conducting Measurements AARST Standard - Additional Protocols
...Measurement Professionals: Performing the Test 6.5 Test Reports, Test Limitations

- The Report should describe the general limitations of the test
- An example standard water from the general similations of the test.
 An example is the following "Then is an accentainty with any measuremental due to statistical variations and other factors such as duly and seasons withinton in radio econocartisons due to change in the weather and operation of the dwelling as well as possible stretference with the necessary test condition that may inflamous the results.
- . At least every two week or

 - To the home 's structure (additions, alternations) or To mechanical system
- . Use of ground contacted area not previously tested Other (nearby blarting, earth quakes)

97

- Test Condition Verification

...Measurement Professionals: Performing the Test

 The test should include Minimum requirements for verifying methods to prevent or detect test conditions shall be fulfilled by interference with testing · Informing the person responsible for conditions or with the testing building operation of the required test device itself.

Conducting Measurements: AARST Standard - Additional Protocols

- The measurement professional · Obtaining or attempting to obtain a or homeowner should be able signed noninterference agreement
 - Posting a Radon Survey in Progress
 - · Conducting a visual inspection of the dwelling upon placement to assure all closed-building conditions are in tact

Conducting Measurements: AARST Standard - Additional Protocols

Conducting Measurements: AARST Sundard - Additional Protocols

with this document and as appropriate to

· EPA's Citizen's Guide to Radon

Recommendations

...Measurement Professionals: Performing the Test

6.5 Test Reports, Interpretations and

. . . both written and verbal shall be provided in accordance

· EPA's Home Buyer's and Seller's Guide to Radonand/or

· The report shall include a statement outlining any

recommendations concerning retesting or mitigation

...Measurement Professionals: Performing the Test (2/2) 6.5 Test Reports, Measurement Results

- Report shall contain all valid individual measurement results
- · Measurements made in separate locations shall NOT be averaged (they must be reported individually)
- The average of duplicate and collocated measurement devices shall be reported as well as the individual results $_{\bullet}$ If the average of two measurements produces a result of 3.95 pCi/L, standard mathematical rules should be followed and such average shall be reported as 4.0 pCi/L
- · Any quality control measurements shall be reported as such
- Radon gas results shall not be reported to more than one figure after the decimal (e.g. 3.2 pCi/L)

Conducting Measurements: AARST Standard - Additional Protocols

...Measurement Professionals: Performing the Test (2/2) 6.5 Test Reports, Test Conditions

- The report shall contain sufficient information to allow clients to compare the data and interpretations to any future tests
- · Should include
- . Hourly readings when available # Comus of signed nonsmerference agreement
- If a permanently installed ventilation system (e.g., heat recovery ventilator or air-to-air heat exchanger) is active during the test
- . the report shall document for the client that the test may not reflect the client's risk from radon if the systems are operated differently than during the test period

Conducting Measurements: AARST Standard - Additional Protocols
....Measurement Professionals: Performing the Test 6.5 Test Reports - Maintaining Records

- Radon measurements can reflect a radiation exposure measurement
- · Because the effects of radiation exposure may not become apparent until many years have passed
- · Measurement data shall be kept for a minimum of five years . It is recommended that it be kept indefinitely.

Conducting Measurement: AARST Standard - Additional Protocols

Test Condition Verification

to verify or provide

period.

documentation asserting that

testing conditions were not

violated during the testing

- · Minimum requirements for verifying test conditions shall be fulfilled by
- · Conducting a visual inspection of the dwelling upon retrieval of the detector including:
 - That all closed-building conditions are still being maintained.
- # Any changes in the detector placement
- The condition of all tamper seals, and · Any abnormal variations in any of the measurements made
- The measurement professional is not responsible for inspecting for closed-house conditions 12 hours before the start of the test or between placement and retrieval of the detectors

Conductive Measurements: AARST Standard - Additional Protocols
....Measurement Professionals: Performing the Test

- Test Condition Verification

- · The measurement professional is not responsible for inspecting for closed-house conditions 12 hours before the start of the test or between placement and retrieval of the detectors
- . If at the initiation of the test the measurement professional discovers or observes that closed-house conditions were not maintained, one of the following options is required
 - Either the radon test can be postponed until at least twelve hours of closed-house conditions have been maintained prior to the test
 - Or, the radon test period can be extended to four days or more with an appropriate detector after closed-house conditions are initiated
 - Or with continuous monitors, device features or methods may be used to obtain an average reading that represents only data collected after at least twelve hours of closed-house conditions have been maintained.

Conductor Measurement: AARST Standard - Additional Proteonis
....Measurement Professionals: Performing the Test 6.5 Test Reports, Mitigation Status

- . The test company shall include a statement in the test report if a mitigation system was observed in a dwelling during the placement or retrieval of the detector(s)
- · Whether the mitigation system appeared to be operating
- · A statement may be included in the report that the test company offers no findings as to the proper operation of the



Protocol for Conducting Measurements of Radon and Radon Decay Products in Homes

AARST CONSORTIUM ON NATIONAL RADON STANDARDS www.radonstandards.us

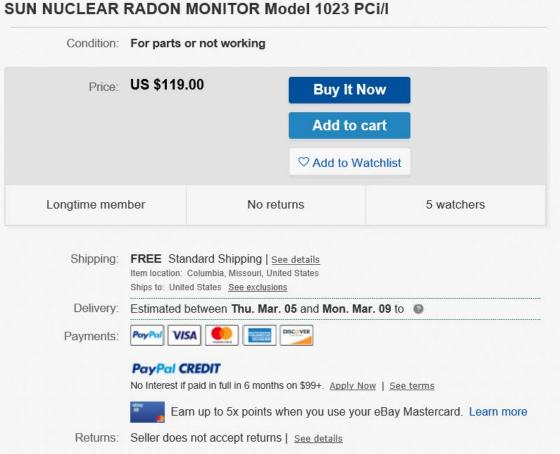


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ANSI/AARST Standard

Late 80's Continuous Radon Monitor













Advances in Continuous Radon Monitor Options

- NRPP currently has 35 approved CRMs
- New devices have much higher sensitivity
- Some units are much smaller
- New Bluetooth options
- Cloud based software
- Report customization

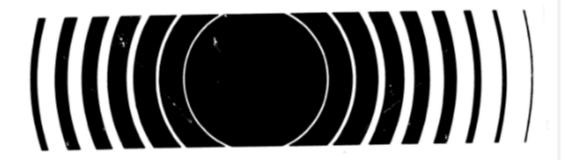
Make	Model	Sensitivity (cph/pCi/L)
Sun Nuclear	1027	2.7
	1028	2.7
	1029	6
	1030	15
AirThings	Pro	(4 sensors) 3.7
femto-Tech	510	18
Radalink	AirCat	25.2
RadStar	RS300	16
	RS800	24
	a310	10
	a516	16
	a830	28
Rad Elec	Recon	13-14
RWS	Breeze	30
RadonEye	RD200P	30

United Statés Environmental Protection Agency Office of Radiation Programs (ANR-464) EPA 520/1-90-001 January 1990

ŞEPA

The National Radon Measurement Proficiency (RMP) Program

Cumulative Proficiency Report



Company Name	Street	City	State	Zıp
OUPAGE HOME INSPECTION	S117 WAIN ST	DOTINERS GROVE	ĪL	66515
ECO SERVICES	RR #1	MOMBB	IL	61335
ELLIGT & ASSOCIATES	146 N DREXEL	LA GRANGE	IL	66525
ENVIR HEALTH CONSULTANT INC	1866 N PROSPECT	CHAMPAIGN	IL	61829
ENVIRONMENTAL RISK CONSULTANT	1663 ORRINGTON, SUITE 1296	EVANSTON	IL	56261
ENVIRONMENTAL SERVICES INC		FESTERN SPRINGS	ΙL	56558
ENVIRONMENTAL SERVICES WIDNEST INC	4343 T LINCOLN HWY SUITE 102	MATTESON	ťL	56443
ENVIRONMENTAL SVCS OF ILLINOIS	382 BEST STATE STREET	C'FALLON	IL	62269
ENVIROTECH SERVICES	201 SOUTH PAUL	SPRINGFIELD	TL.	62763
FIRST ALERT - BRK ELECTRONICS	788 MCCLURE ROAD	AURORA	IL	66584-2495
GENERAL ENVIRONMENTAL WONITORING INC	3312 COMMERCIAL AVE	MORTHBROOK	IL	59652
CENEVIEVE MENSSEN	RR1	SECOR	IL	61771
CLEWIOD LABS	2 SCIENCE RD	GLEW000	IL	68425-1586
GREAT TRACERS	3 SCHOENBECK RD	PROSPECT HEIGHTS	IL	66676-1435
GRUBB ELECTRICAL HEATING & COOLING	296 SOUTH ST	DANVILLE	IL	61832
GST HEATING & COOLING	129 N CHAMBERS	CALESBURG	IL	61461
QUITTER PREPS	1942 RAYMOND OR	NORTHBROOK	IL	68662
H READ WINER		BLUE WOUND	IL	62513
HAEBERLE & ASSOCATTES	130 % LAFAYETTE	GTTAWA	IL	61356
HARY STAHL PLUMBING & HEATING	219 NORTH BALNUT	PRINCEVILLE	ΙL	61559
HB1 INSPECTION SERVICES, INC	5718 S CENTRAL AVENUE	CHICAGO	ĬL	66638
HEALTH PHYSICS ASSOC	3312 COMMERCIAL AVE	NORTHBROOK	IL	50062
HELPS INC	782 ELN ST	CLEN ELLYN	IL	66138
HENRY'S PEST CONTROL	1118 N JEFFERSON	ROBINSON	n.	82454
HOME ASSURANCE, INC	17 BIRCHOOD DRIVE	MAPERVILLE	IL.	56546
HONE ASSURBICE	1533 AMBLESIDE CIRCLE	MAPERVILLE	IL.	56546
HOME BUYER CONSULTANTS		CRYSTAL LAKE	ĬL	66614
HOWE INSP CONSULT CREATER CHICAGO	4619 RANDOLPH	OAK PARK	IL.	66382
HOME INSPECTION SERVICE INC	1916 SOUTHLAND	HIGHLAND PARK	ΙL	69635
HONE RATERS	3886 SKOKIE HBY	HIGHLAND PARK	IL	60635
HONEBUYERS INSPECTION SERVICE INC	1986 E CHICAGO AVE	MAPERVILLE	IL	66546
HONEX-HONE INSPECTION SERVICES	211 WAPLE	MANTONO .	IL	68958
HOUSE DOCTOR SERVICES INC	2213 LOVELL 9LYD	SPRINGFIELD	ΙL	62764
HOUSECHECK INC	998 S BISHOP	CHICAGO	ΙL	58687
HOUSEMASTER HOWE INSPECTION SERVICE	5238 SPRING CREEK	ROCKFORD	ΙL	61111
HOUSEMASTER OF AMERICA	49 E DOWNER SUITE 363	AURORA	ĪL	88585
HOUSEMASTER OF AMERICA	5725 ST. CHARLES RD SUITE 211	SERKELY	IL	66163
HOUSEMASTER OF AMERICA	18#23 CHERYTOOD UN	HOMETOOD	IL	56439
HUNN PEST CONTROL	922 E LONDON ST	PEDRIA	IL	61693
I 3 E M T INC		CARBONDALE	ĬL	629 8 2
IL HOME INSPECTION SERVICE	30 T TASHINGTON	CHICAGO	ĬL	68682
INS SERVICES	8 SOUTH 358 BOOK RD	WAPERVILLE	ΙL	66548
INSECT PEST CONTROL	PO BOX 235	CATRENCEVILLE	ΙL	62439
INSECTO PEST CONTROL	989 JEFFERSON ST	LATRENCEVILLE	ΙL	82439
JAMESON HOME PRODUCTS	2829 THATCHER RD	DOTNERS GROVE	IL	56515
JANICES PEST CONTROL	25#6 NORTH KNOXVILLE	PEDRIA	IL	61684-3624
-BRY CALLACHER	★ (441)	$ \Theta \oplus \lambda$	ΙL	62522

[·] Company addresses have not been verying

Contractors

- 66 measurement contractors in Illinois 1990 National Radon Measurement Proficiency Program (RMP)
- 144 radon licenses in Illinois in 1998
- 570 current radon licenses in Illinois in 2020

Challenges – Competition

- Low barriers to entry in unregulated states
- Race to the bottom to be cheapest
- Turnover rate of providers
- Low quality providers hurt the industry snake oil salesman

Benefits of Competition

- Marketing increases awareness of the service/industry
- Competition increases quality keeps you on your toes
- Even competition reinforces price points for customers
- Friendly competition (associations)
 - Learn from each other
 - Raise the professionalism of the industry

Overcome Competition

- What sets you apart?
 - Marketing
 - Brand loyalty
 - Price create value
 - Availability ease of scheduling
 - Quality service
 - Be the expert
 - Most experienced

Challenges – Regulation

- Extra paperwork
- Reporting
- CE
- Quality Control Requirements

Benefits - Regulation

- Weed out the "bad guys"
- Level the playing field
- Standards can be used to backup your decisions
- Increases quality of service
 - Keeps you honest

How to Overcome Regulation

- Know the rules
- Create processes to streamline the requirements

Challenges Pricing

Price Limits

- What competitors charge supply/demand
 - Limit on what some buyers can afford
 - Limit on what can be negotiated to have seller pay for (tight market = less leverage)
- How to set pricing
 - Cost + %
 - Standard pricing or charge extra for extra tests or by location/distance
 - Guess?

Testing Process

- ___5__ minutes Receive call from customer or real estate agent
- ___7___ minutes Gather information on property
- __4__minutes Send out pre-test notification forms
- 20 minutes Drive to location
- ___3___minutes Set tester
- ___5___minutes Inspect property for multiple foundations / closed building conditions

Testing Process

- _20___minutes Drive to location
- ___5___minutes Inspect property for closed building conditions and retrieve device
- minutes Download test data
- 4 minutes Create report
- ___5___minutes Create invoice / collect payment / communicate results to client
- ___3___minutes Report to state agency if needed
- ___2___minutes Track results and possible QC tests
- 85 minutes total

Cost Approach

- \$16.88 Test device (rent or purchase + yearly calibration)
 (\$135/(2*4)
- \$23.00 Mileage/vehicle usage @ 57.5 cents / mile (40*0.575)
- \$38.73 Labor (83 minutes * \$28/hr Labor)
- \$2.00 Extra tests needed for quality control checks (16.88/10)

\$80.61 Total Costs (also need to add other overhead costs)

Cost Approach

- Licensing / training of technician
- Advertising to get the job
- Administrative costs
- Shop
- Unbillable hours

Cost Approach

ob Name:												
Address:												
Date:												
Installer:			Dan / Dav	d								
Fan	Qty	Price	Total	Pipe	Insulation (Feet)	Qty	Price	Total	4" Pipe / Fittings	Qty	Price	Tot
HP 190	-	108.87	-		Large		0.78	-	Pipe		10.29	
HP 2190		112.00	-		Small	-	0.73	-	90		3.50	
HP 220	-	140.50	-						90LT	-	6.99	
HP 2133	-	102.50	-	Foan	n (Cans)	-	2.50	-	90 Street	-	5.77	
GP501	-	188.50	-						45	-	2.89	
				Caul	k (Tubes)	-	3.60	-	45 Street	-	2.68	
lex Couplings									22.5	_	4.50	
4" - 4"		5.00	-	Misc			5.00	-	22.5 Street	_	4.99	
4" - 4" White	-	10.25	-						60	_	8.99	
4" - 6"	-	7.45	-	Audi	ble Alarm	-	49.95	-	Coupling		1.67	
4" - 3"	_	5.10	-						Slip Coupling	_	5.50	
4" - 4.5"	_	5.40	-	Plast	ic (sq/ft)				Сар	_	4.50	
3" - 3"		4.10	-	. 1050	4.5 Mil		0.08	-	4X4X4 Tee (Double Cleanout)	_	14.25	
2" - 2"		4.29			6 Mil		0.10		4X4X4 Tee		4.59	
1.5" - 1.5"		2.60			O IVIII		0.10		4" SDR - 4" DWV		4.94	
1.5 - 1.5	-	2.60	-	Futo	sian Manustad Custom					-	1.14	
Face Court		5.95	_	Exte	rior Mounted System Electrical Box		3.25		SDR Coupling 3" - 4" Reducer	-	3.89	
an Cord		5.95	-			-		-		-		
					Switch Cover	-	3.40		Plastic J Clamp		0.79	
Manometer		7.75	-		Fan Guard	-	11.50	-	Adj. Pipe Hanger	-	1.97	
					Conduit Fittings		2.00	-	Plastic C Clamp	-	0.65	
Pipe Flashing		13.65	-						Metal U Clamp	-	1.42	
				Fan (Cover		ı					
Сар		I			Black		85.00	-	3" Pipe / Fittings			Qt
4"		5.00	-		White	-	89.00	-	Pipe 3"	-	7.89	
3"	-	4.75	-						90	-	1.73	
				Dow	nspout Material				90 LT	-	4.10	
Sump Cover					Downspout Coupling		3.09	-	90 Street	-	2.64	
21"	-	14.00	-		Downspout Pipe		14.33	-	45	-	2.34	
24"	-	19.00	-		Downspout Elbow A		1.89	-	45 Street	-	1.57	
28"	-	25.00	-		Downspout Elbow B			-	22.5	_	3.50	
									22.5 Street	-	3.79	
Grommets				Sum	p Pump				60	-	5.99	
4"	-	6.50	-		Zoeller Pump		125.34		Coupling	-	1.14	
3"	-	5.50	-		Check Valve		10.32	-	Slip Coupling	_	3.54	
1.5"	_	4.00	-		1.5" Pipe		4.49	_	Сар	_	3.25	
EC	_	4.50	-		1.5" Male Adaptor		0.93		4x3 Closet 90	_	4.10	
		50			1.5" 45		0.73		4X4X3 Tee	-	9.99	
							5.75					
Fire Collar					1.5" 90		0.61	-	3X3X3 Tee	_	2.50	

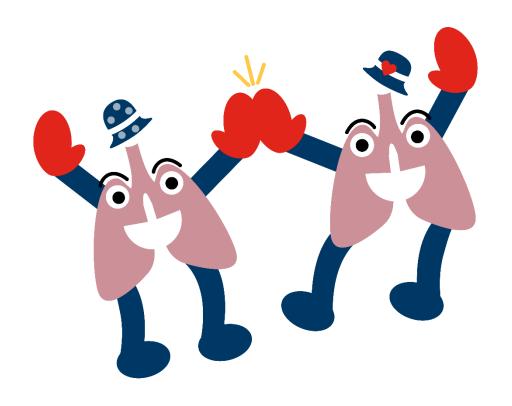
Maintain Quality – Why is a Radon Test Performed?

- Decide to mitigate
 - Provide a clear characterization of the radon hazard
 - Compare test result to an action level



How to Maintain Quality

- Was it a "good" test?
 - Variables
 - Person doing the test
 - Device used
 - Testing environment
 - (similar to what occupant would be exposed to)



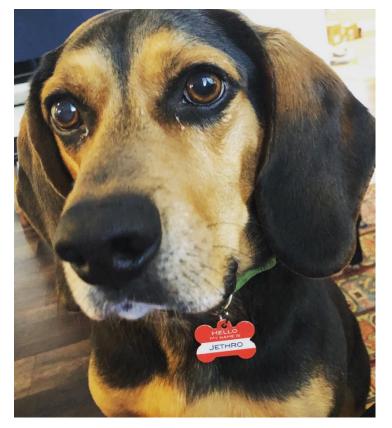
Home's Radon Level Fluctuations

- Seasonal
- Weather related
- Home use
 - Dryer
 - HVAC balance
 - Bathroom fans
- Time of day
- Location of tester

Maintain Quality

30

- Report captures and records everything about the test
 - If a tree falls in the woods...



Basic Device Printout

```
Professional
   Radon Monitor
Start Date :
Start Time :
End Date :
End Time
Serial #
Location :
Signature:
Data in pCi/l
Time Interval 1 Hr
     2.0
5.6
             2.0
3.2
                     2.0
4.8
     3.6
             3.6
                     3.6
                     3.6
     4.0
             2.4
0.3
                     3.6
                     4.8
     3.6
             1.5
                     4.4
                     5.6
     3.2
             2.8
                     4.8
             5.6
                     2.4
     4.8
             2.8
                     6.0
             3.6
                     4.0
                     3.6
     3.6
             5.2
                     4.4
     4.4
             3.2
4.8
                     2.8
Overall Avg.= 3.7
EPA Protocol Avg.= 3.8
   |-+-|-+-|-+-|-+-|-+-|-+-|
   ----
```

Maintain Quality

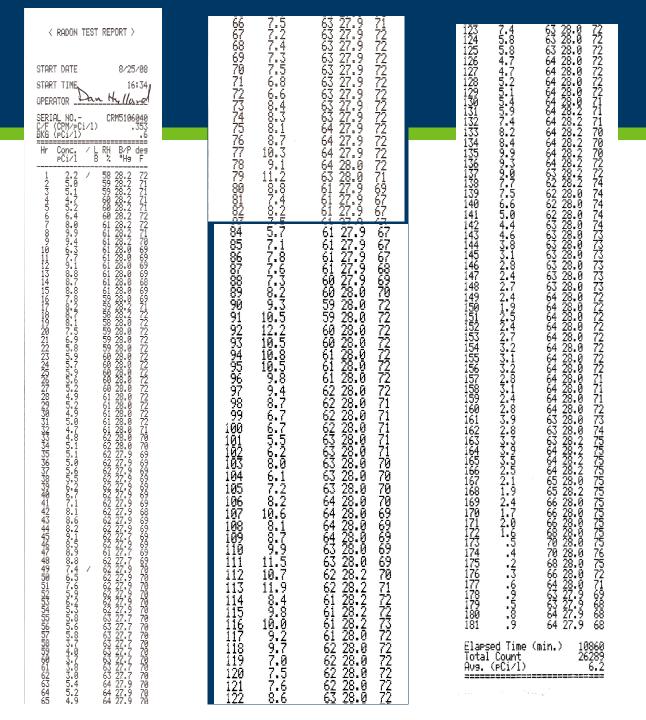
- Anyone who reviews the test results needs to be able to evaluate it
 - Mitigator
 - ANSI/AARST SGM-SF 2017 4.1.1 Available test results

Any available test results **shall** be reviewed in developing an appropriate mitigation strategy. If the most recent radon tests were not performed in accordance with the EPA, state or ANSI/AARST measurement protocols, the client shall be informed, and a retest **shall** be recommended.

- Buyer/Seller
- Customer
- Radon measurement providers (and you)
- Certifying / licensing entity

Maintain Quality

- Protect yourself from:
 - Retesting for free
 - Angry customers
 - Lawsuit?
- Set yourself apart as a "professional" and justify the cost
- Use regulations to defend yourself, "I did the test according to the standard"



Radon Test Report

Company Name			
Client Informati	on		
Name:			
Test Address:			
City:		State: Zip	Code:
Device Informa	tion		
Test Unit #1			
Manufacturer & Mo	odel:	Serial #:	Calibration Date:
Test Location:			
Start Date:	Start Time:	End Date:	End Time:
Average Radon I	.evel: pCi/L		
	lat analisahlar 🗖 - a	wellingto for OA . To St	Years Francisco I
		ouplicate for QA: Dif	
Manufacturer & M	odel:	Serial #:	Calibration Date:
Test Location:			
Start Date:	Start Time:	End Date:	End Time:
Average Radon I	.evel: pCi/L		
If test #2 was for Q mitigation decision:	A, the average radon re s.	esults is pC	i/L. This value should be used for
If multiple foundati	on types were tested,	consider the results sep	arately for mitigation decision.
Radon Test Dat	a		
	e. The test was perforn		Minnesota Department of Health the current ANSI/AARST standards and
Placed Test Device:			
icensed Radon Profess	ional	1	MDH License Number
mail:		Phone:	
Retrieved Test Device:			
icensed Radon Profess	ional		MDH License Number
mail:		Phone:	

CONDITIONS OBSERVED DURING THE TESTING PERIOD

Radon levels in a home can be influenced by many factors including weather, season, living conditions, and occupancy patterns. Temporary conditions observed during the test period may cause the test to not reflect the client's risk from radon. The radon levels stated for this time period had the following situations present:

The noninterference agreement was: Signed / Not Signed (circle one)

The required test conditions were observed at deployment and retrieval (circle one): Yes / No (Deviations described below)					
☐ Property was vacant during testing.					
Testing device(s) was placed in a location that doesn't meet minimum requirements of this standard and the reason was unavoidable because,					
□Closed building conditions were not found.					
☐ Building temperature was outside of normal occupied range of 65 – 80 degrees.					
☐Radon testing device was moved during the test.					
☐ In the measurement professional's opinion, test data produced by the CRM may indicate interference or deviation from testing protocols.					
$\cup {\tt Tamper resistant features of the device or other methods, indicate possible interference with testing conditions.}$					
☐A radon mitigation system was observed. It appeared to be operational. (circle one): Yes No Unknown					
A temporary mitigation strategy were observed. (describe)					
☐ A heat recovery ventilator or air-to-air heat exchanger, is installed in the building. YES / No					
A near recovery ventuator or an -to-air near exchanger, is installed in the building. TESY NO					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No Unusually severe storms or periods of unusually high winds occurred during the test.					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown - Intake free of obstacles/debris? Yes / No Unusually severe storms or periods of unusually high winds occurred during the test. Passive crawlspace vents to the outside Open / Closed.					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No Unusually severe storms or periods of unusually high winds occurred during the test. Passive crawlspace vents to the outside Open / Closed. Active or passive air supplies to the building or to combustion appliances were operating as intended / blocked.					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No Unusually severe storms or periods of unusually high winds occurred during the test. Passive crawlspace vents to the outside Open / Closed. Active or passive air supplies to the building or to combustion appliances were operating as intended / blocked. Forced-air HVAC System? Yes / No					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No Unusually severe storms or periods of unusually high winds occurred during the test. Passive crawlspace vents to the outside Open / Closed. Active or passive air supplies to the building or to combustion appliances were operating as intended / blocked. Forced-air HVAC System? Yes / No - Fan Setting On/Auto/Off.					
- Operating during the test? Yes / No atsetting - Functional and properly maintained? Yes / No / Unknown Intake free of obstacles/debris? Yes / No Unusually severe storms or periods of unusually high winds occurred during the test. Passive crawlspace vents to the outside Open / Closed. Active or passive air supplies to the building or to combustion appliances were operating as intended / blocked. Forced-air HVAC System? Yes / No - Fan Setting On/Auto/Off. Sub-slab return ducts? Yes / No					

RECOMMENDATIONS

Test result is 4 pCi/L or greater:

- Fix the building if test results indicate occupants may be exposed to radon concentrations that meet or exceed the EPA recommended action level of 4 pQi/L.
 - Efforts to reduce radon concentrations are not complete until retests provide evidence of effectiveness
 - Initiate short-term radon testing no sooner than 24 hours after a mitigation system is operational and within 30 days after installation of the system(s).
 - If radon mitigation has been conducted, test at least every two years to ensure the system remains effective.

Test result is between 2 and 4 gCj/L:

- Consider fixing the building if test results indicate radon concentrations greater than half the action level (2-4 pCi/L)
- Tests conducted when heating systems are active both day and night are more likely to provide a clear characterization of potential radon hazards.

When to Retest:

- Retest the building at least every five years if no mitigation system is installed.
- Retest in conjunction with any sale of new or existing buildings.
- * In addition, be certain to test again when any of the following circumstances occur:
 - a new addition is constructed or alterations for building reconfiguration or rehabilitation occur;
 - a ground contact area not previously tested is occupied, or a home is newly occupied;
 - heating or cooling systems are significantly altered, resulting in changes to air pressures or pressure relationships;
 - ventilation is significantly altered by extensive weatherization, changes to mechanical systems or comparable procedures;
 - significant openings to soil occur due to:
 - groundwater or slab surface water control systems that are altered or added (e.g., sumps, perimeter drain tile, shower/tub retrofits, etc.) or,
 - natural settlement causing major cracks to develop;
 - earthquakes, construction blasting, or formation of sink holes nearby; or
 - a mitigation system is altered, modified or repaired.

RADON INFORMATION

For more information on radon, please contact the Minnesota Department of Health at 651-201-4601 or health.indoorair@state.mn.us or visit their website at mn.gov/radon.

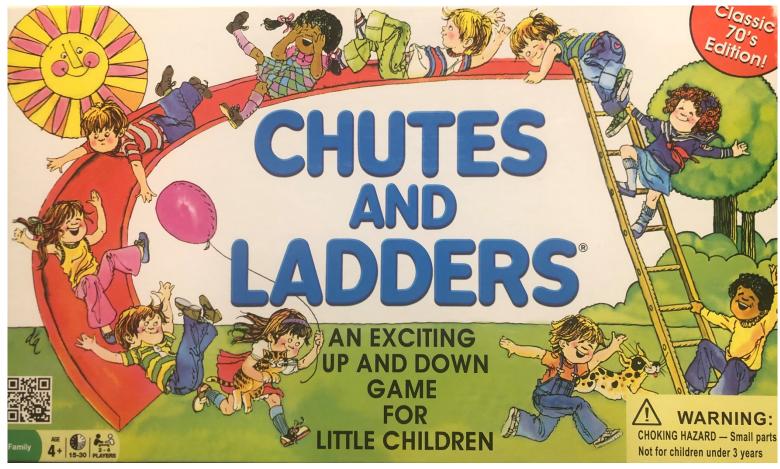
RADON TEST DATA

Attached to this report is a copy of the actual test data either taken from the testing device or provided from the analytical laboratory. This test was done with a <name of testing device> a Minnesota Department of Health approved testing device. The test was performed in accordance with the current ANSI/AARST standards and guidelines accepted for radon testing.

Radon Test Start to Finish

Radon Testing Edition

Radon Testing Edition



5443 Ridgeview Dr NW Rochester, MN 55901



- Interior Inspection Video
- Exterior Inspection Video

Radon Test Start to Finish

- Initial contact and scheduling
 - Gather Info vacant, new const, # tests, access, pre test notice
- Test Placement
 - Notice of required test conditions / non-interference agreement
 - Multiple foundations
 - Choose proper location
 - Visual Inspection / Video
 - Documentation
 - Air exchangers
 - What to do if proper conditions are not present?
- Test Retrieval
 - Visual Inspection / documentation

Radon Test Start to Finish

- Test Report
 - Why it is important?
 - What is required?
 - What format?
 - Who receives it?
- Submit info to Regulators
 - What is the information used for?
- Record in QC spreadsheet

Efficiency = Profit

- Create repeatable business practices
- Growth emphasizes inefficiencies
- Use internal forms or technology
- Communication and proper notification of required test conditions
- Scheduling is key!

CUSTOMER INFO:	Drop off date: Drop off time:	Pick up date: Pick up time:
Customer name: Address:	Same [Job Ad	
Phone:		Year built:
Cell: E-mail address:	1	Notified about closed windows 12 hours prior to lest start time: Yes No Who:
Real Estate: Yes No Cl	losing date:	☐ Meet ☐ Let myself in Vacant: ☐ Yes ☐ No
☐ Buver	☐ Seller	Code or Lockbox:
Realtor name: Realtor phone:	Realtor nam Realtor phor	e:
TEST RESULTS:		
Test location: Basement		☐ Paid ☐ Not paid
☐ Basement Bedroom		Free passive test
☐ Basement Living Ro	om	
Weather conditions: Seasonal Windy	☐ Cold ☐ Warm ☐ Hot ☐ Normal	☐ Rainy ☐ Snowy
_ ···,		
Radon Test (Continuous Radon Moni Test start date:	tor) \$. Test end date:	Tester #:pCi/L
Test start date: Test start time:	Test end time:	
Notes to customer:		
☐ Windows open at drop off: SKIP 1st	12 HRS Windows on	pen at pick up: Recommend retest
CREDIT CARD PAYMENT:		
Cardholder name:	Zip co	de:
☐ American Express☐ Discover	☐ Mastercard ☐ Visa	
Credit card #:		
Expiration date:/		
Security code:		
E-mail address to send receipt:		

Radon Test Internal Form

Limits and Opportunities

- What is the maximum you can earn?
 - How many tests can you do?
 - What is your margin?
- How much more can you earn if you hire an employee?
- Can someone else do a task better than you?
 - Paperwork / scheduling / billing
 - Customer relations
 - Marketing / social media
- Are you cut out to be a boss?





Thank you!

Dan Hylland

Dan.hylland@state.mn.us

651-201-4921